Capability Statement

ELGAS & BOC
2026

ELGAS | BOC A Linde company



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ELGAS & BOC


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About

Linde is a leading global industrial gases and engineering company with 2025 sales of US$34 billion.

We live our mission of making our world more productive every day by providing high-quality solutions, technologies and services which are making our customers more successful and helping to sustain, decarbonise and protect our planet. Linde serves a variety of end markets such as chemicals & energy, food & beverage, electronics, healthcare, manufacturing, metals and mining.

Linde's industrial gases and technologies are used in countless applications, enabling space exploration and launch technologies, delivering ultra-high-purity and specialty gases for semiconductor manufacturing, providing life-saving medical oxygen and enabling clean hydrogen production and carbon capture to reduce greenhouse gas emissions. Linde also delivers state-of-the-art gas processing solutions to support customer growth, efficiency improvements and emissions reductions.

For more information about the company and its products and services, please visit **linde.com**.

ELGAS



Established since 1984, ELGAS is the leading supplier of LPG for residential, commercial and light industrial customers in Australia and New Zealand.

We service the LPG energy needs of more than 500,000 customers and businesses, with Australasia's largest LPG reserves and distribution network ensuring reliable 24/7 delivery and continuity of supply.

ELGAS has an extensive national geographic footprint, and direct control of major elements of the supply chain. We own and operate over 600 storage depots across the South Pacific, complemented by ELGAS Distributors and Agents, to ensure widespread service and coverage of LPG supply.

Our LPG supply capabilities are further strengthened by our underground storage cavern located at Port Botany, Sydney. The ELGAS Cavern is the first of its kind in the Southern Hemisphere, with a storage capacity of 65,000 tonnes of guaranteed high purity Propane (LPG).

In March 2025, ELGAS completed the successful acquisition of the LPG business of Vector Limited in New Zealand. As part of the acquisition, ELGAS has purchased Ongas, one of New Zealand's largest suppliers of LPG to homes and businesses, and acquired 60.25% shareholdings in Liquigas, which provides infrastructure services for the bulk distribution and storage of LPG throughout New Zealand. This investment more than doubles the size of our customer base in New Zealand and reinforces our commitment to LPG and a reliable New Zealand energy system.

BOC
A Linde company

BOC supplies compressed and bulk gases, chemicals and equipment around the globe. The company develops safe, sustainable and innovative solutions for customers in many specialty sectors, heavy industry and medical environments.

For more than a century, the company's gases and expertise have contributed to advances in industry and everyday life, including steelmaking, refining, chemical processing, environmental protection, wastewater treatment, welding and cutting, food processing and distribution, glass production, electronics and health care.

Linde

What is LPG?

LPG is a reliable, versatile and efficient fuel used by millions of homes and businesses in Australia and New Zealand.

LPG is used every day by residential, commercial and light industrial customers for cooking, heating, transport, power generation and barbequing.

Commercial and light industrial energy needs often require high grade heat in large volumes — which can make electricity an unsuitable option.

LPG can be used as a substitute for diesel, natural gas and coal, and is also a reliable back up fuel for renewable energy, and can be used to dry raw bio gases such as bio-methane.

As an alternative fuel for a range of residential, commercial and light industrial applications, LPG is a credible pathway for homes and businesses seeking to reduce their own carbon emissions and decarbonise their operations.

LPG produces

99%

less NOx pollutants than diesel





ELGAS LPG for home and business



Local, safe and reliable. No one makes LPG as easy as ELGAS.

Whether our customers are buying, renting, building, renovating, or switching suppliers, ELGAS delivers reliable LPG energy to hundreds of thousands of homes across Australia and New Zealand. With more than 40 years of experience, we meet the LPG energy needs of Australasian businesses — from competitive pricing and continuity of supply to supporting new site development.

Home

Exchange

Safe delivery and exchange of home LPG cylinders by an experienced ELGAS team member. Online ordering and local delivery for hassle free LPG!

Bulk fill

You have the option to select automatic refills — this means never worrying about running out of gas. We deliver based on your usage.

EasyGas Downunder™

ELGAS EasyGas Downunder™ is an award winning design for storing home LPG cylinders underground — and out of sight.

SWAP'N'GO

You can't beat the original. Powering Aussie BBQs for generations, SWAP'N'GO is safe, quick and convenient.

Business

Switch to ELGAS

Our local staff make everything easy — from setting up online accounts and safety training to changing cylinders and tanks.

Develop a new site

Specialist LPG engineers are on hand to ensure new sites comply with all relevant Standards and Industry codes.

Energy efficiency

We can tailor energy solutions to meet the unique needs of your business, including 100% carbon neutral LPG supply.

Forklift

From 15kg cylinder exchange services to bulk onsite refuelling stations, we have every option covered.

Bulk fill

ELGAS technical specialists will help establish compliant bulk LPG supply to meet your business requirements.

LPG equipment

We have the relevant equipment to meet your business needs, including air driven LPG refuelling pumps and telemetry options to safeguard LPG supplies.

ELGAS LPG applications

							
RESIDENTIAL Cooking, heating, hot water			●	●	●		●
SWAP'N'GO Outdoor BBQs and space heating	●						
COMMERCIAL A variety of applications including heating, hot water and cooking for use across various industries including: food and beverage manufacturing, textile manufacturing, mining and quarrying, asphalt and construction, sporting clubs, crematoriums and laundries			●	●	●		●
HOSPITALITY & LEISURE Cooking, space heating and hot water — restaurants, cafes, bars, hotels, motels, caravan parks and resorts			●	●	●		●
HEALTHCARE Space heating and hot water — hospitals, aged care facilities and retirement villages			●	●	●		●
AGRICULTURAL & HORTICULTURAL Boiler, Space heating and CO2 supply — greenhouses, hydroponics, hydronics aquaculture, piggery, poultry and dairy farming, grain and cotton drying etc.			●	●	●		●
FORKLIFTS Catering to both small and large installations for the logistics industry, including e-commerce businesses		●			●	●	●

BOC gases for everyday use

BOC is a leading provider of industrial gases, healthcare products, and related services across Australia and New Zealand.

We supply everything from oxygen and nitrogen to specialty gases and welding solutions, supporting industries, hospitals, and businesses with reliable, safe, and innovative solutions.

Industrial gases

BOC supplies cutting, welding and laser gases that enhance performance and help reduce welding fume emissions. We also service your refrigerant needs on site, delivering a complete gas solution for your business.

Healthcare

BOC supplies TGA-approved medical gases trusted by hospitals, doctors, dentists and veterinarians. We also provide home oxygen and sleep therapy solutions, supporting patients and healthcare professionals with reliable, high-quality care.

Food

BOC supports the food industry with reliable gas solutions for chilling, freezing and modified atmosphere packaging. Our technologies help extend shelf life, improve product quality and add value across a wide range of food applications.

Hospitality and leisure

BOC provides gas solutions for food, beverage, and leisure industries — keeping drinks sparkling, pools balanced, and food fresh with reliable quality and service.

Mining and agriculture

BOC provides a full range of gases to support maintenance and manufacturing in mining and agriculture, with applications that enhance mineral and metals processing and help reduce energy use on site.

Energy solutions

BOC offers LNG and hydrogen solutions, along with oxygen-based technologies, to help businesses reduce energy use and lower carbon emissions.



Continuity of supply



Continuity of supply

Energy security is a critical requirement for every home and business.

Since 1984, ELGAS has built the largest LPG production and distribution network in Australasia, including the ELGAS Cavern at Port Botany — the largest and only underground LPG storage facility in the Southern Hemisphere. ELGAS also operates a 3,000 tonne storage facility in Dandenong, Victoria, and holds a share in Liquigas Limited, which owns all major LPG storage terminals in New Zealand. These facilities provide local supply security, supplemented by The Cavern as needed.

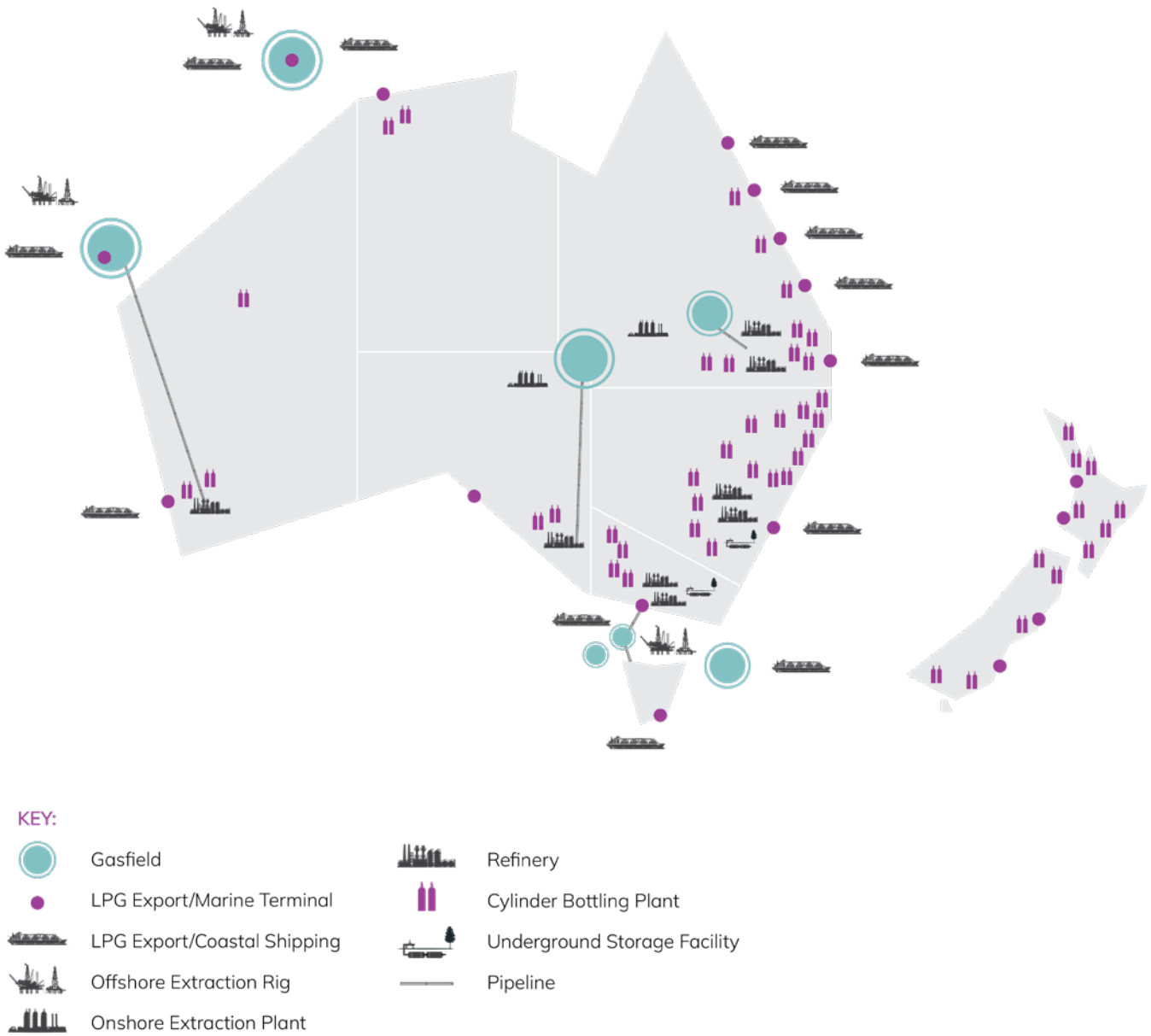
As the South Pacific's leading industrial and medical gas and engineering company, BOC is proud to be at the forefront of innovation. From being the first Australian company to put barcodes on cylinders in 2006, to opening a world-first state-of-the-art robotic sorting facility in 2018, BOC has a long history of driving innovation. Complementing this, BOC operates a large distribution network across the South Pacific. We fill more than 40,000 gas cylinders daily from 12 industrial and medical filling sites, supplying over 350,000 delivery points, including more than 70 Gas & Gear stores and over 800 equipment partners, gas agents, and distributors.

Together, ELGAS and BOC ensure reliable energy and gas supply across Australasia.



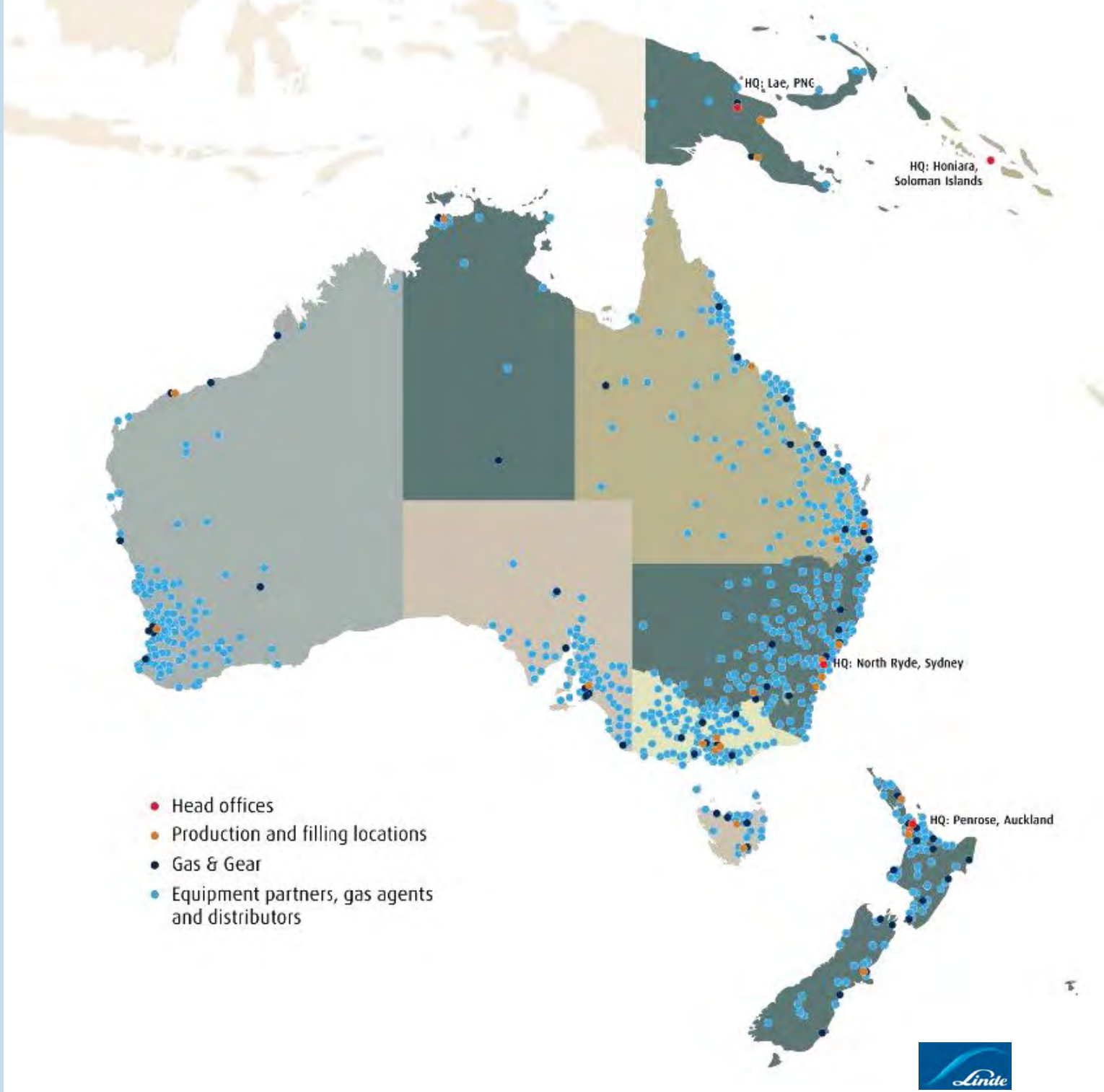
ELGAS: Australasia LPG production and distribution

- 24/7 LPG supply Australia wide
- 60 days cover from 68,000t of LPG contingency inventories
- Diversified LPG supply chains
- Proven management systems
- National transport and logistics capacity



BOC: Australasia LPG production and distribution

- Integrated supply chain
- Over 90 LPG depots and hundreds of delivery vehicles across the South Pacific
- Business Continuity Planning (BCP)
- Customer supply security
- Strategic storage and reserves



Transport and logistics

ELGAS and BOC together maintain a fully integrated, end-to-end logistics network throughout Australia, New Zealand, and the South Pacific, ensuring customers are always within easy reach of reliable supply.

ELGAS operates the largest LPG transport fleet in Australasia, applying proven management systems to ensure contractors meet strict performance and contingency obligations, while a flexible and efficient delivery system maintains continuity of supply and controls transport costs, cost of sales, and overheads that support market-leading LPG prices.

This network is strengthened by a purpose-built Route Allocation Tool (RAT), continued investment in storage facilities and local depots, and strategic expansion in New Zealand through the acquisition of Ongas and a majority stake in Liquigas, enhancing bulk storage and distribution capabilities.

BOC manages a fully integrated, end-to-end logistics network encompassing production, storage, packaging, transport and delivery, ensuring reliable supply of industrial, medical, specialty, and LPG products throughout Australia, New Zealand, and the South Pacific. BOC operates one of the largest specialist gas and LPG transport fleets in Australasia, including road tankers, tube trailers, cryogenic tankers and cylinder delivery vehicles, all managed under strict safety and compliance programs.

Advanced logistics planning and tracking systems enable route optimisation, real-time fleet monitoring, and integration with customer ordering systems to maximise efficiency and supply visibility. Safety is paramount, with rigorous training, compliance with dangerous goods regulations and regular audits ensuring fleet and asset reliability, while ongoing investments in low-emission vehicles, energy-efficient depots, and Linde's global sustainability initiatives, reduce the carbon footprint per tonne-kilometre.



Select Logistics and Transport are the largest transporter of LPG in Australia, providing unrivalled service and experience in gas and dangerous goods transport.

Select's current fleet consists of nearly 100 prime movers and over 200 LPG trailers.

Select is led by a highly experienced management team with over 125 years of experience in the transport, logistics and dangerous goods services sectors.

With a strong focus on safety, Select employs best-in-class fleet safety management technology and continually invests in our systems, equipment and workforce to deliver robust safety outcomes.

As a wholly owned subsidiary of ELGAS Limited, Select will continue to grow and diversify to meet energy, industrial and medical gas logistics needs for the South Pacific Region.

Customer service



Customer service

BOC and ELGAS are dedicated to providing exceptional customer service, ensuring clients receive timely, reliable support for all their gas, energy, and engineering needs.

Together, BOC and ELGAS combine local knowledge with global experience to help businesses and households operate safely and efficiently every day.

ELGAS

Emergency hotline

ELGAS operates and adheres to an internal National Emergency Response Procedure. This procedure has been designed to cover all possible faults and issues on site and to determine an appropriate course of action and response. In the case of any emergency customers contact **1800 819 783** immediately. The ELGAS emergency phone line is manned by a trained ELGAS operator 24/7.

Customer service centres

ELGAS have a dedicated customer service centres Australia wide. They can be reached on **131 161** and are trained to provide customer, operational and logistical support to the whole ELGAS business.

Our national customer services are also available after hours with anything from account enquires and invoice payment to emergency delivery requests and incident reporting. An advanced records system ensures anyone in our customer service team has immediate access to important account information, including (but not limited to):

- Invoices to be produced on an order-by-order basis
- Customer service officers to trace back from invoice to original order while you are on the phone
- Delivery forecasting and scheduling for accurate service

BOC
A Linde company

Technical expertise and training

With our global and engineering experience, we are technical experts in our field. We are able to provide on-site face-to-face training around safe handling and transporting of gases as well as technical applications at our state-of-the-art training centres. Alternatively, we have video tutorials on our YouTube channel for your convenience. We also offer e-Learning modules which allow you the flexibility to undertake gas safety training, anywhere at anytime.

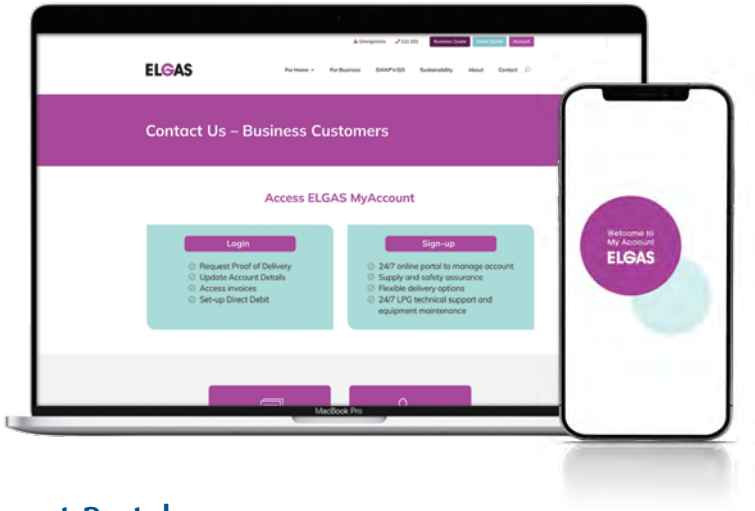
Customer Engineering Services (CES)

The CES team of expert engineers and project managers are readily available to assist with the design, installation and servicing of gas equipment. With 24 hour support from qualified technicians, CES can provide comprehensive ongoing maintenance and service support for both BOC and customer owned equipment.



Digital portals

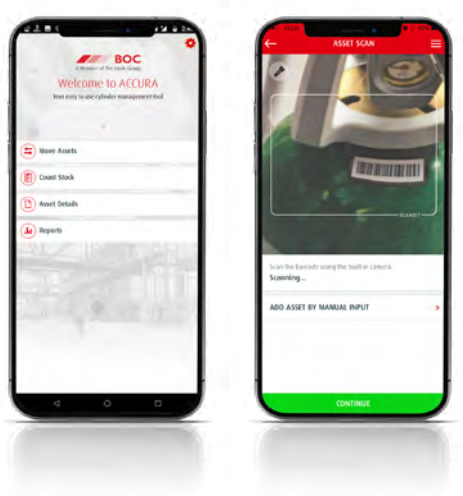
ELGAS and BOC continue to invest in digital technology to deliver seamless and paperless customer service solutions across Australia and New Zealand.



My Account Portal

From ordering and tracking deliveries to eBillings and ePayments, the ELGAS My Account Portal is a secure online gateway for all customer LPG needs. Featuring upgraded security features, the ELGAS My Account portal is guaranteed to protect information from unauthorised access, corruption and theft.

- 24/7 online portal to manage account
- Supply and safety assurance
- Flexible delivery options
- 24/7 LPG technical support and equipment maintenance
- Order, pay and check pricing



ACCURA® app

With BOC you can order products and manage your account online. Our online platform allows you to shop, check your holdings, pay your account and so much more. To control your account on the move we have our BOC re-order app. The app allows you to easily scan and re-order your gas on the fly.

You can also track internal cylinder movements at your facilities with our ACCURA® app. The easy to use, secure, cloud based service equips you with the tools and insight to optimise your cylinder holdings, reduce wasted gas and ensure traceability — saving you time and money.

Account management

BOC and ELGAS provide dedicated, specialist support to manage LPG and equipment needs, coordinate solutions and ensure safe, efficient service. From experienced Account Managers to qualified Technical and Design Support personnel, supported by Australasia's largest network of regional depots, our teams are committed to delivering exceptional service standards for business customers.

Account Managers

Relevant to your industry sector and region, our Account Managers are responsible for managing your LPG and equipment requirements. They are your first point of contact for providing in-depth and specialist advice, LPG orders, and equipment installation, maintenance, testing and compliance. Our dedicated Account Managers have an in-depth understanding of their specialist sectors and regions, and develop LPG solutions to best meet the needs of our customers. They track new developments and are instrumental in supporting the development of our training materials. They have significant direct contact with professional bodies and suppliers.

Regional depots and distribution centres

BOC and ELGAS operate regional depots and distribution centres across Australia and New Zealand, ensuring reliable supply of gases, LPG, and equipment to business, industrial, healthcare, and scientific customers. These facilities manage storage, inventory, and deliveries, while on-site teams provide technical support, equipment demonstrations, and safety guidance. Working closely with Account Managers, depots ensure fast, compliant, and scalable service, meeting local LPG and energy needs efficiently.

Field support

BOC and ELGAS have a team of professional engineers, experienced technical managers, and qualified technicians available to support the design, installation, and servicing of all ELGAS equipment and LPG appliances. Their comprehensive field support services include ongoing maintenance, troubleshooting, cylinder exchanges, emergency response, and guidance on safety procedures and regulatory compliance, for both ELGAS and customer-owned equipment. Working closely with Account Managers and regional depots, the Field Support team delivers timely, practical solutions tailored to each customer's operational needs, ensuring safe, efficient, and compliant use of gases and equipment while maximising productivity and minimising downtime.

Technical design and support

BOC and ELGAS Technical Design and Support teams provide expert guidance on the planning, specification, and implementation of gas and LPG systems, ensuring safe, efficient, and compliant solutions tailored to each customer's operational requirements. Their engineers and experienced technical specialists manage system design, equipment selection, installation oversight, and ongoing technical support to optimise performance while meeting regulatory standards. ELGAS technical personnel ensure full compliance with relevant Australian and New Zealand Standards, including AS/NZS 1596 for Storage and Handling of LP Gas, AS 5601 for Gas Installations, and AS 3814 for Industrial and Commercial Gas-fire Appliances. All technical staff are either qualified professional engineers or experienced technicians with extensive gas-fitting and design expertise. Technical managers oversee regional territories, implementing the Engineering Compliance and Procedures Manual and related technical guidelines for each project or LPG installation, combining practical expertise with innovative solutions to maximise efficiency, minimise risk and meet both operational and safety objectives.

Sustainability



Sustainability

BOC and ELGAS are committed to sustainability through initiatives that reduce environmental impact, promote energy efficiency, and support the transition to a low-emission economy. This includes providing cleaner industrial and specialty gases, implementing energy-efficient technologies, and offering solutions for renewable energy storage, such as hydrogen. Both companies focus on responsible operations, including waste reduction, recycling programs, and efficient logistics to minimise emissions. By partnering with government, industry and customers, BOC and ELGAS help businesses adopt sustainable practices, innovate in energy use and work toward a decarbonised, Net Zero economy by 2050, all while maintaining safety, reliability and operational efficiency.



> ELGAS customer, Geelong Cemeteries Trust, chose to opt-in to an ELGAS carbon neutral plan to assist with their carbon neutral road map. They worked closely with the ELGAS team to design a plan that met their mission to provide caring services for their families and communities, and maintain a respectful, sustainable environment. They now have an offset to their carbon footprint created with their gas usage, without disrupting existing energy supply or having to invest in new infrastructure and equipment.

What are ELGAS doing



From investing in the development of renewable gases to improving our transport efficiency and modernising our fleet; recycling our cylinders to investing in operational solar PV installations — we are committed to playing a leadership role as Australia transitions to Net Zero emissions by 2050.

Renewable gases research and development

ELGAS is investing in the development of renewable gases — green hydrogen, biomethane and renewable DME — as well as the development of 100% renewable LPG.

Cylinder maintenance and testing

ELGAS gas cylinders have a lifecycle beyond 30 years thanks to our rigorous collection, testing and maintenance programs.

Cylinder reclamation

With more than 6,000,000 SWAP'N'GO gas cylinders in circulation each year, ELGAS is actively working to minimise environmental risks associated with incorrect disposal of used gas bottles.

Operational solar PV installations

ELGAS has installed solar PV at key operational sites across Australia, reducing our CO2 emissions by up to 150 tonnes annually with more solar PV installations underway.

Push to paperless

We have introduced eDocketing across our business and launched a new mobile App and online account management portal featuring eBilling and secure ePayments functionality.

Opt-in carbon neutral offers

By choosing a 100% carbon neutral LPG plan for their home or business, ELGAS customers can play an important part in achieving Net Zero — today and into the future.

ELGAS are ready to work with customers to design an opt-in carbon neutral plan to suit their LPG energy needs and existing LPG infrastructure or equipment.

Together, we can make a difference and decarbonise your home or business without costly conversions or operational disruptions.

Climate Active certification

Climate Active is a partnership between the Australian Government and Australian businesses to drive voluntary climate action. It is one of the most rigorous carbon neutral certification schemes in the world and reflects the role that government, business and community have to play in working together to address climate change. Climate Active certification is an important step for ELGAS and recognises that we have credibly achieved carbon neutral status across our operations and ensures the 100% carbon neutral pricing plans we offer our customers are fit for purpose.

What are BOC doing



BOC's role in hydrogen innovation, including their partnership with CSIRO to convert ammonia into hydrogen and their investment in renewable hydrogen production using solar energy.

Low-emission solutions

BOC provides cleaner industrial and specialty gases, offers renewable energy solutions such as hydrogen for energy storage, and supports customers in transitioning to low-emission operations.

Responsible operations

BOC implements waste reduction initiatives and recycling programs, optimises logistics and transport planning to minimise carbon footprint, and ensures the safe handling and management of gases and materials to reduce environmental risk.

CSIRO partnership

BOC has partnered with the Commonwealth Scientific and Industrial Research Organisation (CSIRO) on a groundbreaking $3.4 million project aimed at revolutionising the global hydrogen supply chain. This collaboration focuses on converting ammonia into high-purity hydrogen using CSIRO's innovative membrane technology. As part of the agreement, BOC contributes in-kind gas products, equipment and technical expertise valued at over $100,000 for the two-year project underway at CSIRO's test site in Pullenvale, Brisbane.

The project involves BOC supplying ammonia, which is then cracked and purified into hydrogen by CSIRO's modular membrane technology unit. BOC engineers assist with compressing and storing the hydrogen in special cylinder packs, subsequently distributing it to customers on the Australian East Coast for use in hydrogen fuel cell vehicles.

This initiative is a significant step forward in hydrogen technology, paving the way for a renewable hydrogen export market that could meet rising demand in emerging markets such as Europe, Japan and South Korea. BOC's involvement leverages its global expertise in the entire hydrogen supply chain, from generation and storage to transportation and refuelling.

CSIRO's Energy Director, Karl Rodrigues, expressed enthusiasm about the growing global momentum to develop hydrogen energy systems and the potential for a hydrogen export industry to benefit Australia. This partnership underscores the importance of collaboration between industry and research organisations in advancing low-emission energy markets.

HSE management systems



HSE management systems

Governance and compliance

BOC and ELGAS adopts and complies with global best practices from Linde PLC.

Everyone Home Safely

Everyone Home Safely is our primary value at ELGAS. The Life Saving Rules and Safety Principles in our Health, Safety and Environment (HSE) Policy are the foundation of this program and keeps us focused every day on what matters most: the safety of our people, the environment, our customers and the communities in which we operate.

Responsible Care®

Linde is signatory to the International Council of Chemical Associations (ICCA) Responsible Care Global Charter and the American Chemistry Council (ACC) Responsible Care Guiding Principles. With these commitments, Linde joins chemical manufacturers around the world in the pursuit of safe chemicals management and performance excellence.

BOC and ELGAS welcomes representatives from existing and prospective commercial customers to review our HSE management systems, policies, procedures and work practices, including our Safety Case, Operations Safety Management Systems (OSMS), Integrated Management Safety System (IMSS) and associated training and competency programs.



> When it comes to health, safety and the environment, there is no greater priority for ELGAS. As Australasia's leading LPG supplier, we are constantly investing in our infrastructure, people and processes to ensure we maintain the highest standards of health, safety and environmental performance — for ourselves, our customers and the communities in which we operate.

HSE management systems

Health and safety management

At BOC and ELGAS, safety is our highest priority. As South Pacific's leading gas and engineering company, BOC invests continuously in infrastructure, people and processes to maintain the highest safety standards for staff, customers and the community. With more than 80 years' experience, we have built a strong culture of safety, supported by over 2,000 staff and contractors who take personal ownership every day — from the Customer Service Centre through to the gas cylinder yard.

ELGAS complements this commitment by enforcing strict operating standards, mandatory safety training, and rigorous compliance with regulatory obligations, Linde Group requirements and industry codes of practice. Our LPG cylinders are supported by a lifecycle management program that ensures every cylinder is inspected, tested and maintained before being refilled and returned to service, in line with Australian Standards. Cylinders that reach the end of their life are safely decommissioned, cleaned and recycled through licensed metal processors.

Together, BOC and ELGAS are committed not only to the safe supply of quality gas products, but also to the growth and development of our people. We foster inclusion as a core value, creating an environment where every employee is treated with respect and dignity, and where safety, professionalism and continuous improvement are embedded in everything we do.

Safety case

BOC and ELGAS enforces strict safety policies, procedures and work practices to ensure that all employees and contractors perform their duties in full compliance with all regulatory and statutory obligations, as well as Linde Group (and industry) standards and codes of practice. Adequate resources and systems are provided to monitor, evaluate, implement and verify that compliance is maintained.

Operations Safety Management Systems (OSMS)

Our OSMS is a secure online portal that gives ELGAS management, staff and contractors immediate 24/7 access to our safety management system, including policies, procedures and practices, and other general or relevant documentation.



HSE management systems

Health and safety management

Equipment maintenance and testing

BOC and ELGAS are an industry leader in safety and compliance, where specialised software is used to oversee the recording, management and maintenance of all LPG storage assets in accordance with strict internal standards that exceed regulatory obligations.

A dedicated national maintenance team comprises experienced and qualified engineers who, in conjunction with industry leading professional contractors, are responsible for all maintenance, compliance and quality assurance across ELGAS operations in Australia and New Zealand.

A national maintenance hotline activates national support services, with an internal national emergency response procedure in place to ensure 24/7 network security and integrity.



Disaster relief

ELGAS is a critical national partner in disaster management, underpinned by an unwavering commitment to energy security, operational safety, and resilient logistics.

Unmatched supply security and contingency

Our resilience starts with infrastructure. The ELGAS Cavern in Sydney, the largest LPG storage facility in the Southern Hemisphere, holds over 65,000 tonnes of LPG, guaranteeing a minimum of 60 days of contingency supply during major national disruptions. Supported by Australia's largest LPG transport fleet and a 24/7 internal emergency procedure, we ensure rapid logistics shifts and safe, complex deliveries under the direction of emergency services.

Operational excellence in extreme conditions

Our capability is proven through action and partnership:

RAAF Partnership (Lord Howe Island, 2022): When a quarantine crisis cut off maritime supply, ELGAS partnered with the RAAF No. 37 Squadron and its C-130J Hercules. Due to the high risk of airlifting LPG, we implemented stringent safety checks with military personnel to successfully deliver over five tonnes of essential LPG, restoring community services.

NSW SES Airlift (Coopers Creek, 2013): After a landslide isolated a remote NSW town, ELGAS coordinated with the NSW SES to airlift ten 45kg cylinders via helicopter. An ELGAS safety team supervised the hazardous operation and provided crucial training, PPE, and documentation to local residents, establishing a safe, self-managed emergency LPG depot and empowering the community's resilience.

HSE management systems

Environmental management

As part of our Integrated Management Safety System (IMSS), ELGAS maintains detailed environmental management plans, including policies, procedures and work practices, as they relate to our LPG supply and distribution operations across Australia and New Zealand.

Quality assurance

We believe quality drives industry leading performance. It is the foundation for customer satisfaction as well as the safe, reliable and productive operation of our business. Our Quality Policy ensures all ELGAS employees and contractors focus on the quality principles, values and responsibilities that advance our ability to always deliver products and services that safely and reliably meet customer expectations.



Community



Community involvement

BOC and ELGAS are committed to improving the communities where we live and work. From our long-term corporate support of Redkite and Road Safety Education through to local community initiatives and employee volunteering, we proudly support programs that make meaningful and sustainable contributions. From our capital cities and suburban streets to regional and remote communities, our teams are part of the community — just like our customers.

BOC and ELGAS are both proud supporters of road safety education initiatives in Australia. BOC is a founding sponsor of the Road Safety Education Ltd (RSE) program, a community-based, specialist education initiative providing driver safety education to secondary school students. Since becoming the founding sponsor in 2004 when RSE was a small yet growing program, BOC's support has enabled the program to expand from a local NSW initiative to venues nationwide.

Similarly, ELGAS is a proud supporter of the Australian Road Safety Foundation (ARSF). The ARSF is a not-for-profit organisation dedicated to reducing the impacts of road trauma and saving lives through innovative road safety awareness programs, road user education, advocacy, research and community engagement.

Both companies share this commitment because keeping Australian and New Zealand roads and families safe is extremely important to the community.

BOC has been a passionate supporter of the Redkite organisation for over 20 years, helping to provide assistance to children, young people and their families coping with cancer. Redkite gives real and practical support for the whole family from the moment of diagnosis, throughout treatment and when families return home to the community.

BOC became the first major corporate partner of Redkite in 1998, when it was known as the Malcolm Sargent Cancer Fund for Children. The long standing partnership of just over two decades has raised more than $2 million.

Our relationship with Redkite is even more special due to the dedication and commitment of BOC employees across Australia. From organising staff fundraising activities to participating in Kitetime where employees donate up to a day of annual leave and the pay for those hours is donated to Redkite, BOC employees and families are committed to doing what they can to help the inspirational Redkite team.





ELGAS | BOC
A Linde company